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STATE OF HAWAII STATE PROCUREMENT OFFICE

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October 27, 2003

TO: Executive Branch Agencies

Department of Education University of Hawaii Office of Hawaiian Affairs

Hawaii Health System Corporation

City and County of Honolulu

County of Maui County of Kauai

FROM: Procurement Officer

SUBJECT: Change No. 20

SPO Price List No. 01-02

INTERISLAND AIRLINE TICKETING

(IFB-00-145-OHMK)

In accordance with the terms and conditions of the contract, Panda Travel, Inc. has been notified that the State is exercising its option to terminate the interisland airline ticketing contract, effective January 18, 2004.

All executive departments, at the direction of the department head, will be free to pursue alternative arrangements for the purchase of interisland air tickets. Departments will be required to comply with procurement policies and procedures as specified in the Hawaii Public Procurement Code, Chapter 103D, HRS.

Through January 17, 2004, all purchases must be made through Panda Travel. Agencies shall continue to utilize Hawaiian Airlines "Y" coupons for interisland travel through December 31, 2003. In situations where reservations cannot be made for the required flight departure time, date, or destination, agencies may secure reservations on a competing interisland carrier. Purchase is restricted to only the required flight, date, time, and destination. Executive agencies are not required to submit a SPO Form 5.

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During the period of December 31, 2003 and January 18, 2004, Panda will have Hawaiian and Aloha electronic tickets available through the internet, fax, or by telephone. Details of the airfare and interim process will be disclosed as they become available.

Should you have any questions, Bonnie Kahakui, Travel Administrator, can be contacted at 587-4702, fax 587-4703, or bonnie.a.kahakui@hawaii.gov.

ROBERT J.GOVERNS, CPPB Procurement Officer